

Contact

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[www.linkedin.com/in/
DiegoAlejandroYepes](https://www.linkedin.com/in/DiegoAlejandroYepes)(LinkedIn)

Main skills

Deadline management
communication training
Communication

Certifications

Technical Support Fundamentals
English Dot Works 1 (English)
Personal Income and Expenses
EF SET Certificate English 73/100
(C2 Proficient)
English Dot Works 4 (English)

Diego Alejandro Yepes Atehortúa

Bachelor's student in Modern Languages at the University of Caldas.
Technician in Environmental Management.
Manizales, Caldas, Colombia

Extract

I am a seventh-semester student of the Bachelor's Degree in Modern Languages with a strong interest in language teaching and lifelong learning through technology. My language training has allowed me to develop pedagogical skills that I apply to teaching English and French, with a dynamic approach tailored to students' needs.

At the same time, I'm passionate about technology and constantly seek to keep up to date in areas such as Digital Marketing, Web Development, and Programming. I believe in the importance of integrating digital tools into education to improve learning and communication processes.

My professional approach is based on empathy, teamwork, and continuous improvement. I aspire to combine my linguistic and technological skills to innovate in teaching and contribute to the development of new educational methodologies.

Experience

Zoni Language Centers
Academic Advisor - Tech Support
December 2024 - Present (4 months)
Florida, United States

Amazon
Customer Service Representative
September 2023 - August 2024 (1 year)

Teleperformance
Bilingual Agent
April 2022 - August 2023 (1 year 5 months)

Education

University of Caldas

Bachelor's Degree, Modern Languages (2020 - 2026)

Institución Educativa Juan XXIII, Marquetalia Caldas

Bachelor's Degree, Environmental Management Technician (2012 - December 2018)